



**TRANSPORTATION** provides bus service in rural counties outside of Amarillo, including the top 26 counties of the Texas Panhandle.

**HOW TO PARTICIPATE:**

To schedule a ride call 1-800-800-6162 at least 24 hrs. in advance. Based upon availability transportation will schedule your ride.

**WHO QUALIFIES:** Any person may ride.

**DETAILS:** We take clients to work, shopping & doctor appointments in their cities and from rural counties to Amarillo and then home again. There is a small charge to ride the bus. Generally, inside your town to a destination within the same town, the cost is around \$2. A full list of prices are on our website.



**FAMILY DEVELOPMENT**

uses a whole family approach to help families identify barriers to self-sufficiency and create an individual plan of action.

**HOW TO PARTICIPATE:**

Call 806-372-2531 or your local PCS Service Center for a referral.

**WHO QUALIFIES:** Participants are below 125% U.S. Poverty Guidelines.

**DETAILS:** Family members connect with a Specialist regularly. They set family goals and then work together to eliminate barriers to success. Participants may receive help with education and employment advancement. **Career Coaching** is part of this process as well. *For a family of 4, 125% of US Poverty Guidelines is approximately \$30,000.*



**UTILITY ASSISTANCE** through CEAP (Community Energy Assistance Program) helps keep families safe and healthy with assistance for energy costs.

**HOW TO PARTICIPATE:** Call 1-855-459-3716 to schedule an appointment or apply online at [www.panhandlehelp.org](http://www.panhandlehelp.org) when funding is available.

**WHO QUALIFIES:**

Clients must have an unpaid utility bill(s); and have income less than 150% of U.S. poverty guidelines and be a US citizen, US national or qualified alien.

**DETAILS:** Our staff's primary focus is to provide families with educational information to help reduce their utility costs, budget counseling to help manage utility bills, and provide relief financially.



**HOUSING** Our Housing Choice Voucher Program subsidizes housing costs, and allows low income people to select and live in quality housing. Interested Landlords call or check our website for briefings and information.

**HOW TO PARTICIPATE:** Apply online at [www.panhandlehelp.org](http://www.panhandlehelp.org)

**WHO QUALIFIES:** Must be 18 years of age or older and meet income guidelines.

**DETAILS:** There is a waiting list for assistance. Families may apply when registration is open. Specific vouchers exist for Veterans and foster youth who are aging out of the system.



**WEATHERIZATION** The Weatherization Assistance Program helps eligible families reduce energy consumption and heating and cooling costs. Funding for these programs comes from the DOE, LIHEAP and TSAHC.

**HOW TO PARTICIPATE:** Call 806-342-6146 your local service center, or email: [alex.hughes@pcsvcs.org](mailto:alex.hughes@pcsvcs.org)

**WHO QUALIFIES:** Income eligibility is 150-200% of U.S. Poverty Guidelines. Participants are generally elderly, those who have a child(ren) 5 years of age or younger or have a high energy burden.

**DETAILS:** A full assessment will be conducted by our weatherization team and specific improvements made based on their report.



**HOUSING PRESERVATION**

This grant helps make critical repairs to homes in rural cities fewer than 20,000 people.

**HOW TO PARTICIPATE:** Call 806-342-6146 or email [alex.hughes@pcsvcs.org](mailto:alex.hughes@pcsvcs.org)

**WHO QUALIFIES:** Low-income rural Americans.

**DETAILS:** This grant sponsors the repair and improvement of homes by government and nonprofit organizations. Landlords can also apply for this grant if they agree to rent their unit to low-income households.



**EITC & ACE'S EDUCATION** provides education and outreach support in applying for the Earned Income Tax Credit and training for understanding and overcoming Adverse Childhood Experiences (ACE's).

**HOW TO PARTICIPATE:** Call 806-342-6135 or email [melissa.darsey@pcsvcs.org](mailto:melissa.darsey@pcsvcs.org)

**WHO QUALIFIES:** Check EITC income guidelines at [irs.gov](http://irs.gov).

**DETAILS:** Education and support is available for individuals or groups. PCS will provide FREE tax prep services for those who apply for the EITC.



**WATER BILLS**

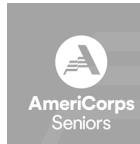
Our LIHWAP (Low-Income Home Water Assistance Program) grant helps pay water bills in select counties.

**HOW TO PARTICIPATE:** Check to see if your county is included at [www.panhandlehelp.org](http://www.panhandlehelp.org). An application is available at any PCS service center or online.

**WHO QUALIFIES:** Client must have a disconnect notice or have their water turned off. Income eligibility is less than 150% of U.S. poverty guidelines and applicant must be US citizen, US national or qualified alien.

**DETAILS:** LIHWAP provides emergency assistance to low-income households, particularly those with the lowest incomes, that pay a high proportion of household income for drinking water and wastewater services.





**RSVP** The Retired and Senior Volunteer Program enrolls and provides support for volunteers age 55+ with area non-profits.

**HOW TO PARTICIPATE:** There are many volunteer stations around the Panhandle Region. Those who want to volunteer may fill out an application on our website [pcsvcs.org](http://pcsvcs.org), call (806) 373-8389 or email [kaitlin.mosley@pcsvcs.org](mailto:kaitlin.mosley@pcsvcs.org)

**WHO QUALIFIES:**

Those aged 55+ living in the Panhandle.

**DETAILS:** Volunteers utilize their experiences and skills to help their neighbors. Participants may choose to volunteer weekly or for short term projects. A list of volunteer stations are available on our website. *Volunteering through AmeriCorps Seniors includes free accidental insurance.*



**HEALTH NAVIGATORS**

Navigators meet one on one with clients to assist them with Marketplace health insurance enrollment and Medicaid applications.

**HOW TO PARTICIPATE:** Call 806-342-6176 or email [tracy.lee@pcsvcs.org](mailto:tracy.lee@pcsvcs.org)

**WHO QUALIFIES:** Anyone may apply. Health insurance savings occur when the family income falls between 100-400% of federal poverty guidelines.

**DETAILS:** Health Navigators understand coverage options and find the most affordable plan that will meet your healthcare needs. Premium tax credits available to cover monthly health insurance costs. All applications evaluated for Medicaid eligibility.



**RESTORING AMERICA'S HEROES**

This project helps make critical home repairs for Veterans or their surviving spouses.

**HOW TO PARTICIPATE:** Call 806-654-8036 or email [brenda.taylor@pcsvcs.org](mailto:brenda.taylor@pcsvcs.org)

**WHO QUALIFIES:** Must be low-income as defined by the U.S. Dept. of HUD or disabled as defined by the V.A. Must also be a U.S. citizen and homeowner.

**DETAILS:** Home updates, energy conservation measures, and minor repair projects. These may include: insulation, minor repairs to HVAC systems, windows, doors or refrigerators, electrical upgrades, and modifications to bring handicap accessibility.



**EMERGENCY ASSISTANCE**

**Specific to Veterans**

**HOW TO PARTICIPATE:** Call Kimberly German at 806-340-7707 or email [Kimberly.german@pcsvcs.org](mailto:Kimberly.german@pcsvcs.org).

**WHO QUALIFIES:** Must be low income as defined by the U.S. dept. of HUD or disabled as defined by the V.A. Must also be a U.S. Citizen.

**DETAILS:** Emergency assistance may include: rent and mortgage assistance, transportation assistance, restorative dental help, emergency groceries and more.

*These programs are supported by a grant from the Texas Veterans Commission Fund for Veterans' Assistance. The Fund for Veterans' Assistance provides grants to organizations serving veterans and their families. Further information is available at [www.tvc.texas.gov](http://www.tvc.texas.gov)*



**HYGIENE CLOSETS**

Made available in partnership with Superior HealthPlan the closets provide basic hygiene items like soap, shampoo, laundry soap and more. Families are welcome once monthly. There are no income requirements for this program.

**Amarillo**

Last Tuesday of the Month from 1:30 to 3:30

**Dumas**

Second Wednesday of the Month from 1:30 to 3:30

**Hereford**

Fourth Wednesday of the Month from 9:30 to 11:30

**Offices in:**

- Amarillo (806) 372-2531
- Borger (806) 273-5177
- Childress (940) 937-6335
- Clarendon (806) 874-2573
- Dalhart (806) 244-5240
- Dimmit (806) 647-3244
- Dumas (806) 935-5551
- Friona (806) 250-5043
- Hereford (806) 364-5631
- Pampa (806) 665-0081
- Perryton (806) 435-2478
- Shamrock (806) 256-5329
- Tulia (806) 995-4116
- Wellington (806) 447-5303



1309 SW 8th Ave., Amarillo, TX 79101  
[www.panhandlehelp.org](http://www.panhandlehelp.org) (806) 372-2531  
 email: [info@pcsvcs.org](mailto:info@pcsvcs.org)



**Our Mission** is to work as a community leader and partner in the Texas Panhandle to change the lives of low-income people by bridging the gap from poverty to self-sufficiency.

**The Community Action Promise**  
 Community Action changes peoples lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



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